
Patient-Centered Care

Maximize potential Federal resources available to transform, modernize, and innovate the Medicaid system. Guide implementation efforts and align state policies with the Affordable Care Act to recognize community health centers as ideal partners for patient-centered care.

The principal reason patient-centered care is widely recognized and supported by policy makers is its success in delivering on the Triple Aim: improving health outcomes, controlling costs, and enhancing the patient experience.

As early practitioners of many key elements that define patient-centered medical homes, health centers are specifically identified in Federal reform efforts to modernize the Medicaid system. Ensuring alignment with those Federal directives and the resources that are available to implement them will be essential for addressing the current financial crisis in Hawai'i's Medicaid program.

The proposed legislation establishes a 25-member council to develop and manage the State's efforts at establishing patient-centered care definitions, provider certification, payment reformation, and outcomes monitoring. The council will include members appointed by the Governor and the legislature who can best contribute to the successful implementation of patient-centered care for Medicaid enrollees.

PATIENT-CENTERED CARE IN COMMUNITY HEALTH CENTERS

Health centers provide comprehensive services that are integrated and coordinated.

Health centers focus on quality and are recognized innovators in the treatment and management of chronic illnesses.

Health centers have adopted information technology to help improve efficiencies, reduce errors, and improve patient outcomes.

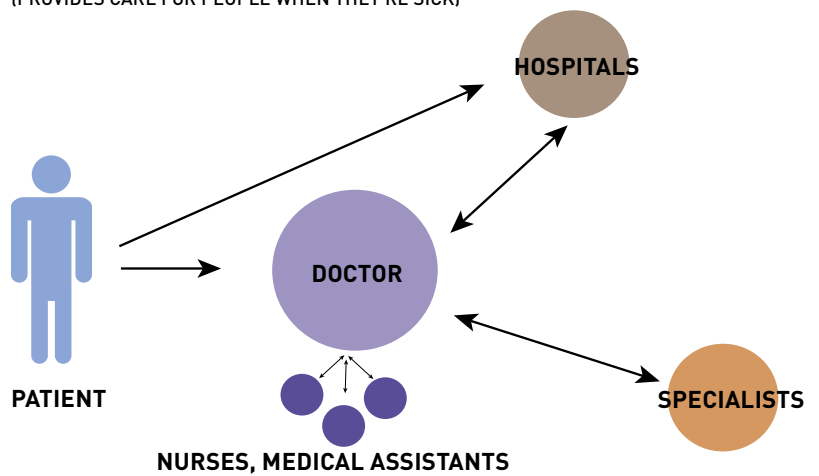
Health centers regularly partner with specialists, hospitals, and other community organizations.

ACUTE, INCIDENT-BASED CARE

High cost, provider-centered, little coordination or proactive care.

HIGH COST

(PROVIDES CARE FOR PEOPLE WHEN THEY'RE SICK)



PATIENT-CENTERED CARE

Focused on wellness, patient education & active participation

LOWER LONG-TERM COST

(KEEPS PATIENT WELL AND IMPROVE HEALTH OUTCOMES)

