

COMMUNITY HEALTH CENTERS OF HAWAI‘I

Community Health Centers (CHCs) are the backbone of the primary health care system, providing advanced, quality health care to nearly 130,000 people. They exist in federally-recognized areas where residents are most likely to have barriers to getting health care and are the health care home for their communities.

The people in the areas served by CHCs have a variety of health needs, including medical, dental, and mental health.

Frequently, patients who have no private insurance or have language or cultural barriers to care neglect to seek care for some time. As a result, clinical visits in CHCs are more intense and need to address a variety of ailments.

Often, they also need assistance with a host of other issues that would interfere with good health including housing, financial assistance, referral to other programs, health education, culturally appropriate language assistance, and transportation. Outreach and follow-up are necessary to ensure that people get the care they need and understand clinicians' instructions for follow-up.

Community health centers address all these needs and provide health care homes for their clients and community.

Community health centers serve people who have disproportionately high rates of diabetes, asthma, hypertension, and behavioral health problems.

In response, CHCs have developed unparalleled expertise in chronic disease care and management.

They also are the primary health care provider for Hawai‘i's homeless populations, and several centers serve significant numbers of people with HIV/AIDS.

Comprehensive services include:

- Medical and mental health clinical care (many patients have neglected needed health care making clinical visits more complex and intense).
 - Dental care.
 - Prescription drugs.
 - Diagnostic services.
 - Case management.
 - Language assistance and culturally competent care.
 - Assistance with Med-QUEST, housing, and cash assistance applications.
 - Health education for disease management and prevention.
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Community health centers across the state are a critically important part of our health care system. Hawai'i's fourteen community health centers cared for 124,106 people on six islands last year.

Hawai'i Island

Bay Clinic, Hāmākua Health Center, and West Hawai'i Community Health Center serve Hilo, Kea'au, Puna, Ka'u, Honoka'a, North Kohala, and Kailua- Kona.

Maui

Mālama I Ke Ola Health Center and Hāna Health serve Kahului, Wailuku, Lahaina, and Hāna.

Moloka'i

Moloka'i Community Health Center serves the island of Moloka'i.

Lāna'i

Lāna'i Community Health Center serves all of Lāna'i.

O'ahu

Kalihi-Palama Health Center, Kōkua Kalihi Valley, Ko'olaupoko Community Health & Wellness Center, Wai'anae Coast Comprehensive Health Center, Waikiki Health Center, Waimānalo Health Center serve Waimānalo, urban Honolulu, Waipahu, Kapolei, the Wai'anae coast, and the North Shore.

Kaua'i

Ho'ōla Lāhui Hawai'i (Kaua'i Community Health Center) serves all of Kaua'i.

A DIFFERENT KIND OF HEALTH CARE PROVIDER

COMMUNITY HEALTH CENTERS PROVIDE COMPREHENSIVE, HIGH-QUALITY, COST-EFFECTIVE HEALTH CARE

Community health centers:

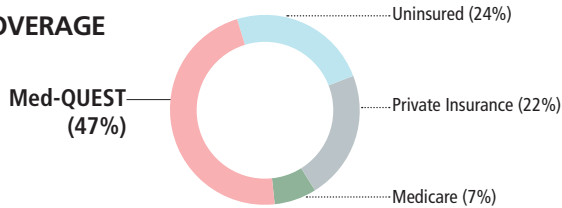
- Are **NON-PROFIT** corporations and the majority of their board members use their services.
- Exist only in federally-recognized **UNDERSERVED AREAS**.
- Serve **ALL PATIENTS** without regard to ability to pay.
- Specialize in **HELPING PEOPLE OVERCOME BARRIERS** to health care.
- Are the **HEALTH CARE HOME IN THEIR COMMUNITIES**, providing a wide array of necessary health services.

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- Community health centers **SAVE THE HEALTH CARE SYSTEM IN HAWAII \$1,262 PER YEAR FOR EVERY PERSON THEY CARE FOR**, amounting to \$160 million in annual savings. They **SAVE THE MEDICAID PROGRAM \$74 MILLION**, commercial insurers \$34 million, and health care system expenditures for the uninsured \$37 million.†
 - Medicaid patients served by community health centers are **22% LESS LIKELY TO BE HOSPITALIZED FOR AVOIDABLE CONDITIONS**.*
 - Uninsured adults who go to community health centers are more likely to get counseling on diet, exercise, smoking, substance abuse, and STDs.*
 - Women who go to community health centers are significantly more likely to get mammograms, clinical breast exams, and Pap smears.*

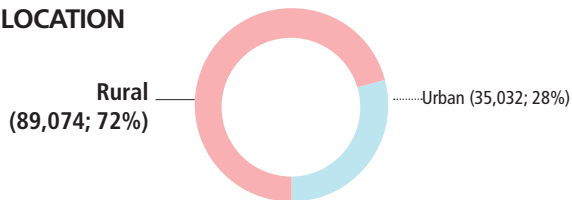
HAWAI'I COMMUNITY HEALTH CENTER PATIENT PROFILE

2009

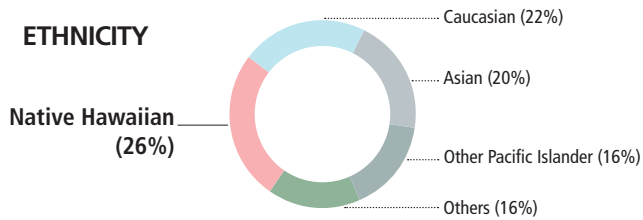
COVERAGE



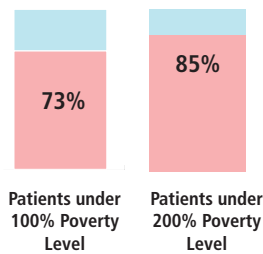
LOCATION



ETHNICITY



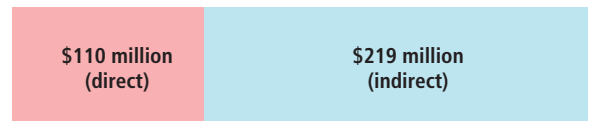
POVERTY



VALUE OF HEALTH CENTERS TO COMMUNITIES

2009

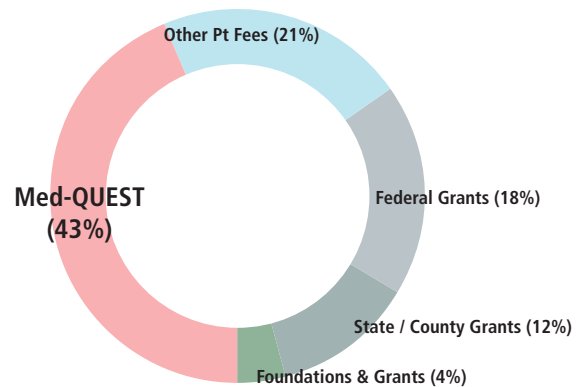
ECONOMY



JOB



HEALTH CENTER REVENUE BY SOURCE



† Per a study by the Robert Graham Center, Policy Studies in Family Practice and Primary Care, using Medical Expenditure Panel Survey (MEPS) data for 2006.

**Inequality in America: The Contribution of Health Centers in Reducing and Eliminating Health Disparities in Access to Care." Medical Care Research and Review, June 2001.

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