

..... **Other Safety-Net Providers**

..... **Aloha Medical Mission**

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Honolulu, HI 96817

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Executive Director:
Medical Director:
Dental Director:

Butch V. Dela Cruz
Robert Koerner, MD
Joanne Le, DDS

Aloha Medical Mission (AMM) is a Honolulu-based secular, nonprofit, volunteer organization that provides free health care to underserved people in developing countries and Hawai‘i. AMM was founded in 1983 by members of the Philippine Medical Association of Hawai‘i to provide free and voluntary medical, surgical, and other health-related services, supplies, and equipment to medically indigent areas of the Philippines, Southeast Asia, and the Pacific. Every year, AMM sends medical missions to countries working with local organizations in order to address the needs of people whose health is challenged by poverty and access to proper medical care—bringing hope and changing the lives of the people they serve.

Services—On July 31, 1995, AMM opened an interim free medical and dental clinic at the Institute for Human Services (IHS), a nonprofit organization that shelters and cares for homeless people in Honolulu. Note that an interim free clinic is one that attempts to connect patients with ongoing services elsewhere and thus does not compete long-term with established providers. In June 2002, with major support from some of Hawai‘i’s largest foundations, AMM relocated its clinic to a building it remodeled on the grounds of the Pālama Settlement, in Honolulu’s low-income Kalihi-Pālama district. Today AMM continues to provide health services to individuals, including many recent immigrants, with no medical insurance and to operate the only 100% free medical and dental clinic in Hawai‘i.

Staffing—The strength of AMM is its licensed nurses, physicians, and non-medical professional volunteers. They devote their time and skills as well as pay for the cost of participating in the medical missions. AMM volunteer physicians have also provided surgical techniques and training to physicians overseas and exchange fellowships for visiting physicians in Honolulu. Additionally, AMM runs a free medical clinic in Bangladesh.

Honolulu Clinic Volunteers—If you are a resident of Hawai‘i and would like to volunteer at AMM’s clinic, please call Dr. Robert Koerner at (808) 841-9845.

.....**Bayanihan Clinic Without Walls, Inc. (Island of O‘ahu)**.....

Philippine Medical Association of Hawai‘i
634 Kalihi Street, Suite 202
Honolulu, HI 96819

Phone: (808) 841-3002
Fax: (808) 841-4078

Administrator:

Elizabeth L. Abinsay, MD

The Bayanihan Clinic Without Walls, Inc. (BCWW) is one of the models of Medicine and Public Health Collaboration. It was initiated on April 17, 1997, by the Philippine Medical Association of Hawai‘i to address the health needs faced by the immigrants who arrived after August 22, 1996, the effective date of federal welfare reform. Recently-arrived immigrants are at risk for being uninsured, unemployed, indigent, and, because of welfare reform, are excluded from Medicaid coverage. This immigrant health service utilizes the medical and dental services of 62 volunteer physicians and dentists on O‘ahu. The project makes use of a single health needs/evaluation and referral system, and activity of the Lanakila Easy Access Project (LEAP), which is funded by the Preventive Health and Health Services Block Grant, Department of Health. The staff of LEAP are bilingual/bicultural.

Services—Bayanihan Clinic Without Walls, Inc. provides free medical and dental services to those who qualify. These services are 1) primary health care including physical examinations and diagnosis and treatment of conditions for adults and children; 2) some specialty diagnostic and other services; and 3) dental emergency care. The services are provided at the private office of the volunteer physician or dentist.

Health Issues—Addresses the health needs of recently-arrived immigrants to narrow and close the gap on health disparities among these ethnic groups.

Patient Profile—BCWW has served immigrants from Asia, the Pacific Islands, Europe, Canada, and South America.

.....**Mobile♥Care Health Project (Island of Hawai‘i)**

140 B Holomua Street
Hilo, HI 96720

Phone: (808) 935-3050
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Executive Director:
CEO (St. Francis Health Systems):
Project Director:

Carol R. Ignacio
Sr. Beatrice Tom
Kaye Lundburg

Mobile♥Care meets people where they are. Conceived in 1993 through a community-based initiative, Mobile♥Care is a response to the need for accessible health care by the Office for Social Ministry (OSM), Roman Catholic Church of Hawai‘i, and Diocese of Honolulu. With the encouragement and support of the community, OSM was awarded Community Development Block Grants (CDBD) by the county of Hawai‘i to purchase two health vans. In 1996, St. Francis Healthcare System (SFHS) joined OSM as partner in the project. Serving the people of Hawai‘i since 1927, St. Francis Healthcare System is directed by the Sisters of the Third Franciscan Order of Syracuse, New York.

Services—Mobile♥Care offers both acute and episodic care for both medical and dental conditions, as well as health education and chronic disease management. Assistance is offered for Med-QUEST enrollment. Mobile♥Care provides advocacy and linkage with health providers in the community for continuing care.

Health Issues—The most prominent health needs are for oral health care, chronic and episodic medical care, mental illness, and substance abuse.

Patient Profile—Since initiating service in January 1997, Mobile♥Care has served 3,600 low-income, uninsured and underinsured people of the Big Island – an average of 100 patients per month. Ninety-five percent of its patients are below the federal poverty threshold. These include persons with disabilities, recent immigrants, the elderly, those with mental illnesses, substance abusers, homeless persons, and the unemployed.

Staffing—The Mobile♥Care Health Project staff includes dentists, mid-level medical practitioner, dental assistants, volunteer nurses and dental hygienists, van drivers, and a project director.

.....**Queen Emma Clinics (Island of O‘ahu)**.....

1301 Punchbowl Street
Honolulu, HI 96813

Phone: (808) 547-4970
Fax: (808) 547-4671

Manager:

Helen Arakaki

Medical Director:

Gerard Akaka, MD

Established in 1947 as the Outpatient Clinic of the Queen’s Medical Center, it became the Queen Emma Clinics in 1966 with a focus on delivering comprehensive care to the medically unserved and underserved. The Queen Emma Clinics, operated in conjunction with the University of Hawai‘i Schools of Medicine, Nursing, and Social Work, has a second mission: to teach medical and other health students, and residents. The clinics also participate in biomedical research activities that enhance their clinical services.

Services—The Queen Emma Clinics provide primary care (adult medicine, pediatrics, and family health), secondary care (such as women’s health, psychiatry, surgery, and orthopedics, and its range of services include: specialty clinics such as diabetes, cardiology, HIV/AIDS, and ophthalmology. There is a multi-disciplinary teaching program operated in partnership with the University of Hawai‘i College of Health Sciences and Social Welfare.

Health Issues—Hypertension, heart disease, and diabetes are among the chronic conditions seen by the primary care providers at the Queen Emma Clinics. In addition, patients seek treatment there because of the many specialty clinics such as psychiatry, neurology, pulmonology, HIV/AIDS, reconstructive surgery, and women’s health. The staff emphasizes culturally competent clinical and social services for the family and the community.

Patient Profile—The Queen Emma Clinics serve a clientele mostly from the nearby downtown Honolulu area and Waikīkī. It also sees a large homeless population. The Queen Emma Clinics, like its parent organization, The Queen’s Medical Center, assumes responsibility for delivering care to Native Hawaiians who comprise 18% of the total patient base.

Staffing—The Queen Emma Clinics has on its professional staff attending and resident physicians from University of Hawai‘i programs, registered nurses, nurse practitioners, clinical social workers, counselors, and educators.